



# VIP - Value in Purchasing

Experience the Chase Difference!

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- Two-hour callback policy
- Quickest written response to quotes and data sheets in the industry
- Account managers with the authority to do what it takes to meet customer needs
- Outrageous customer service
- Responsive technical support
- Track record of 99 percent on-time shipping
- Flexible inventory management programs
  - Blanket orders
  - Consignment
  - Core and general stocking programs
- Dedicated customer service representative for every account
- Ethical business practices
- Broadest specialty product portfolio in the industry, with multiple engineering plastic sources



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